

HAT Privacy Notice

Last Updated: 03.10.2025

1. Introduction

Housing Action Teesside (HAT) values your privacy and is committed to protecting your personal data. This privacy notice explains how we collect, use, disclose, and protect your personal information when you use our website or interact with HAT in any way.

2. What Personal Data We Collect

We may collect the following types of personal data:

- Contact Information: Name, email address, postal address, phone number.
- Demographic Information: Age, gender, occupation, location.
- Website Usage Information: Cookies, IP address, browser type, and other technical information.
- Contributions and Donations: If you make contributions or donations, we may collect financial information as required for transaction processing.

3. How We Use Your Personal Data

We use your personal data for the following purposes:

- To respond to your enquiries and requests.
- To communicate with you about our campaigns, events, and activities.
- To process your contributions and donations.
- To analyse and improve our website's performance and user experience.
- To comply with legal obligations.

4. Legal Basis for Processing

We process your personal data based on one or more of the following legal grounds:

- Your consent.
- Performance of a contract with you.
- Compliance with a legal obligation.
- Legitimate interests pursued by HAT.

5. Sharing Your Personal Data

We may share your personal data with:

- Service providers who assist with website hosting, communication, and campaign management.
- Regulatory authorities or law enforcement agencies when required by law.

6. Cookies and Tracking

We use cookies and similar tracking technologies to enhance your browsing experience. You can manage your cookie preferences through your web browser settings.

7. Your Data Rights

You have the following rights regarding your personal data:

- The right to access your personal data.
- The right to rectify inaccurate information.
- The right to erase your data under certain conditions.
- The right to restrict processing.
- The right to data portability.
- The right to object to processing.
- The right to withdraw consent when processing is based on consent.

To exercise these rights or to make any data-related inquiries, please contact us using the information provided in Section 9.

8. Data Security

We implement appropriate security measures to protect your personal data from unauthorised access, disclosure, alteration, or destruction.

9. Contact Us

If you have questions, concerns, or requests related to your personal data or this privacy notice, please contact us:

Housing Action Teesside

12, St Michaels Grove

Stockton-on-Tees

TS20 2HD

housingactionteesside@gmail.com

10. Changes to this Privacy Notice

We may update this privacy notice to reflect changes in our data practices or legal requirements.